The Huddle

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Objectives

- Small Kine Stuff Makes a Big Difference
- What is PC-MH?
- What are the building blocks to achieve a PC-MH?
- What is an Active Care Team?
- How a daily Huddle can be used as a method to achieve an Active Care Team.
What is PC-MH?

- **Patient-Centered Medical Home**
  - COMPREHENSIVE PRIMARY CARE in a Healthcare Setting (clinic and private offices)
  - Facilitates a PARTNERSHIP between individual patients, their personal physician, and when appropriate their family and community
What is PC-MH? (2)

- Principles (AAP, AAFP, ACP, AOA)
  - PERSONAL Physician
  - Physician directed medical practice TEAM responsible for care
  - WHOLE PERSON orientation
  - Care COORDINATION/INTEGRATION
  - QUALITY/SAFETY
  - Enhanced ACCESS
  - PAYMENT recognizes added value of PC-MH
Building Blocks PC-MH

10 Building Blocks of High-Performing Primary Care

Annals of Family Medicine 2014;12:166-71

Team-based care

1. Engaged leadership
2. Data-driven improvement
3. Empanelment
4. Team-based care
5. Patient-team partnership
6. Population management
7. Continuity of care
8. Prompt access to care
9. Comprehensive-ness and Care Coordination
10. Template of the future
Team Based Care

- Active Care Team
  - Effective Strategy
  - Primary Care Staff MEMBERS are responsible for a set of patients.
  - Blends Multidisciplinary SKILLS and INSIGHTS
  - Efficient DELEGATION of Responsibilities
  - Use PROTOCOLS and STANDING ORDERS
  - Includes VIRTUAL Team members in the Family and Community
One Effective Tool

Morning Huddle
HUDDLE
HUDDLE
Huddle: 8/15/2015
DEBRIEF HUDDLE

- Calendar: That day or Future
- Care Opportunities: Specific to patient, med changes, med follow-up
- Community Resources Incorporated into Clinic Care
- Quality Measures Achievement
- Office Protocols on Filing, Follow-up of Consults
BRIEF HUDDLE

- 5-10 MINUTES
- Huddles Before the day begins
- Cuddles at the day’s end
Thank You

QUESTIONS?
RESOURCES

Hawai'i AIDS Education and Training Center
AIDS Education Project
HIV Case Manager and Provider Website
John A. Burns School of Medicine
Department of Medicine

PACIFIC
AIDS EDUCATION & TRAINING CENTER